

# Panasonic

## Operating Instructions Air Conditioner

Indoor Unit	Outdoor Unit			
CS-RE9NKR	CU-RE9NKR			
CS-RE12NKR	CU-RE12NKR			



### ENGLISH

Before operating the unit, read these operating instructions thoroughly and keep them for future reference.

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**NOTE:** The illustrations in this manual are for explanation purposes only and may differ from the actual unit. They are subjected to change without notice for future improvement.

### **OPERATION CONDITION**

Use this air conditioner under the following temperature range

	Temperature (°C)		Inde	oor	Outdoor		
1			*DBT	*WBT	*DBT	*WBT	
	COOLING	Max.	32	23	46	26	
		Min.	16	11	16	11	
	HEATING	Max.	30	-	24	18	
	HEATING	Min.	16	-	-5	-6	

\* DBT: Dry bulb temperature

\* WBT: Wet bulb temperature

## SAFETY PRECAUTIONS

To prevent personal injury, injury to others, or property damage, please comply the following. Incorrect operation due to failure to follow instructions below may cause harm or damage, the seriousness of which is classified as below:

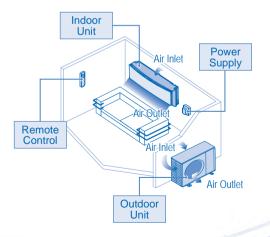
WARNING This sign warns of death or serious injury.



The instructions to be followed are classified by the following symbols:









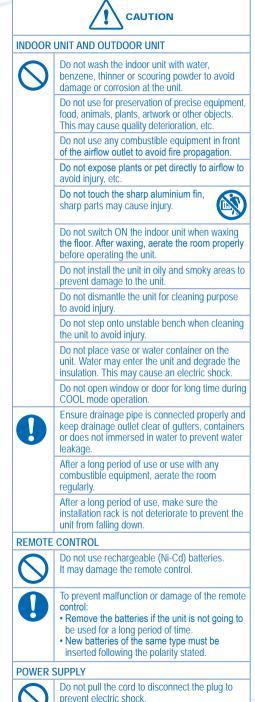
### INDOOR UNIT AND OUTDOOR UNIT



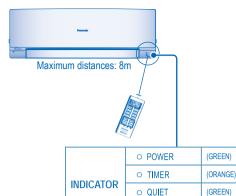


### Ρ

WER	SUPPLY
	If the supply cord is damage, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
	It is strongly recommended to be installed with Earth Leakage Circuit Breaker (ELCB) or Residual Current Device (RCD) to prevent electric shock or fire.
	To prevent overheating, fire or electric shock: • Insert the power plug properly. • Dust on the power plug should be periodically wiped with a dry cloth.
	Stop using the product if any abnormality/failure occurs and disconnect the power plug or turn off the power switch and breaker. (Risk of smoke/fire/electric shock) Examples of abnormality/failure • The ELCB trips frequently. • Burning smell is observed. • Abnormal noise or vibration of the unit is observed. • Water leaks from the indoor unit. • Power cord or plug becomes abnormally hot. • Fan speed cannot be controlled. • The unit stops running immediately even if it is switched on for operation. • The fan does not stop even if the operation is stopped. Contact your local dealer immediately for maintenance/repair.
	Replacement or installation of power plugs shall be performed by authorized/qualified personnel only. The wires in this mains lead are coloured in accordance with the following code: Terminals Wires colours (IEC Standard) Red live brown Black neutral blue Green/Yellow earth green-yellow Wiring colour may vary depending on a country wiring code's standard.
•	This equipment must be earthed to prevent electric shock or fire.
	Prevent electric shock by switching off the power supply and unplug when: - Before cleaning or servicing. - Extended non-use. - Abnormally strong lightning activity.



### **REMOTE CONTROL**



### Press the remote control's button

TO TURN ON OR OFF THE UNIT



(RED)

 Please be aware of the OFF indication on the remote control display to prevent the unit from starting/stopping improperly.

POWERFUL

### 2 TO SET TEMPERATURE

• Selection range: 16°C ~ 30°C.

1

- Operating the unit within the recommended temperature could induce energy saving.
   HEAT mode : 20°C ~ 24°C.
   COOL mode : 26°C ~ 28°C.
   DRY mode : 1°C ~ 2°C lower than room temperature.
  - 3 TO SELECT OPERATION MODE

### AUTO mode - For your convenience

- · During operation mode selection the power indicator blinks.
- Unit selects the operation mode according to the indoor intake temperature and remote control temperature.

### HEAT mode - To enjoy warm air

 In heat mode, it may take a while for the unit to warm up. The POWER indicator blinks during preheating.

### COOL mode - To enjoy cool air

• Use curtains to screen off sunlight and outdoor heat to reduce power consumption during cool mode.

### DRY mode - To dehumidify the environment

• Unit operates at low fan speed to give a gentle cooling operation.

TO SELECT FAN SPEED (5 OPTIONS)

### FAN SPEED

4

• For AUTO, the indoor fan speed is automatically adjusted according to the operation mode.

### 5 TO ADJUST AIRFLOW DIRECTION (5 OPTIONS)

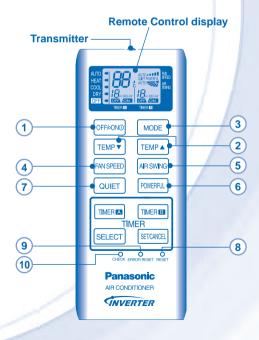
- · Keeps the room ventilated.
- In COOL mode, if AUTO is set, the louver swing up/down automatically.
- In HEAT mode, if AUTO is set, the horizontal louver fix at predetermined position.

### 6 TO ACHIEVE TEMPERATURE QUICKLY

• This setting enables the desired set temperature to be reached quickly.

### 7 TO ENJOY QUIET ENVIRONMENT

- This setting provides a quiet environment by reducing the airflow noise.
- POWERFUL and QUIET operations can not be activated at the same time.
- 8 PRESS TO RESTORE THE REMOTE CONTROL'S DEFAULT SETTING
- 9 10 NOT USED IN NORMAL OPERATIONS



### TO SET THE TIMER (12-HOUR TIMER SETTING)

• When you want the air conditioner to turn ON or OFF automatically.



### **DELAY OFF-TIMER**

For example, to stop the air conditioner 5 hours later.

- 1 To select the Delay OFF-TIMER, press the SELECT button once.
- 2 Press the mere button to select the delay hour.
- The OFF-TIMER can only be set while the airconditioner is in operation.

### **DELAY ON-TIMER**

For example, to start the air conditioner 2 hours later.

- 1 To select the Delay ON-TIMER, press the SELECT button once.
- 2 Press the button to select the delay hour.
- The ON-TIMER can only be set while the airconditioner is not in operation.

### DELAY OFF AND ON TIMER

For example, to stop the air conditioner 3 hours later and start 4 hours later.

- 1 To select the Delay OFF and ON Timer, press the SELECT button twice repeatedly.
- 2 Press the were button to select the delay hour for OFF Timer.
- 3 Press the mere button to select the delay hour for ON Timer.
- This mode of timer can only be set while the airconditioner is in operation.

#### DELAY ON AND OFF TIMER

For example, to start the air conditioner 7 hours later and stop 10 hours later.

- 1 To select the Delay ON and OFF Timer, press the SELECT button twice repeatedly.
- 2 Press the THERE button to select the delay hour for ON Timer.
- 3 Press the THERE button to select the delay hour for OFF Timer.
- This mode of timer can only be set while the airconditioner is not in operation.

### TO CONFIRM THE TIMER SETTING

Press the strewca button once to activate the timer operation which will start when the set time is reached.

#### TO CANCEL THE TIMER SETTING

Press the strong button again to cancel the timer operation.

- The timer indicator of the indoor unit will light up during the timer operation.
- When ON Timer is set, the unit may start earlier before the actual set time in order to achieve the desired temperature on time.
- If you press operation of button during the timer setting operation, timer setting will be cancelled.
- If timer is cancelled manually or due to power failure, you can restore the timer again by repeating steps above (once power is resumed).

## INDOOR UNIT



• Switch off the power supply and unplug before cleaning. • Do not touch the aluminium fin, sharp parts may cause injury.

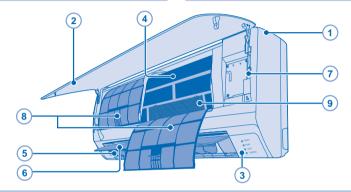
### CLEANING INSTRUCTIONS

- · Do not use benzene, thinner or scouring powder.
- Use only soap ( $\simeq$  pH7) or neutral household detergent. •
- Do not use water hotter than 40°C.

### HINT

 To ensure optimal performance of the unit, cleaning maintenance have to be carried out at regular intervals. NOTE

 If chemical cloth is used to wipe the unit, instruction for the cloth should be followed



#### $(\mathbf{1})$ INDOOR UNIT

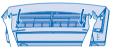
· Wipe the unit gently with a soft, dry cloth.

#### 2 FRONT PANEL

#### Remove Front Panel

- · Raise and pull to remove the front panel.
- · Wash gently and dry.

**Close Front Panel** 



- · Press down both ends of the front panel to close it securely.
- RECEIVER 3
- **ALUMINIUM FIN**
- 5 HORIZONTAL AIRFLOW DIRECTION LOUVER
- Manually adjustable.

WARNING



Be careful not to insert your fingers into the unit to avoid injuring by cross-flow fan.

6 VERTICAL AIRFLOW DIRECTION LOUVER

· Do not adjust by hand.

#### 7 AUTO OFF/ON BUTTON

· Use when remote control is misplaced or malfunction.

Action	Mode
Press once.	Auto
Press and hold until 1 beep is heard, then release.	Cooling
Press and hold until 1 beep is heard, then release. Press again until 2 beeps, then release.	Heating
Press the button to turn off.	

#### 8 **AIR FILTERS**

- · Clean the filters regularly.
- Wash/rinse the filters gently with water to avoid damage to the filter surface.
- Dry the filters thoroughly under the shade, away from fire or direct sunlight.
- Replace any damage filter.

#### 9 ANTI-BACTERIAL FILTER

- It is recommended to clean this filter every 6 months.(Vacuum)
- · Replace the filter every 10 years or replace any damaged filter.

### TROUBLESHOOTING

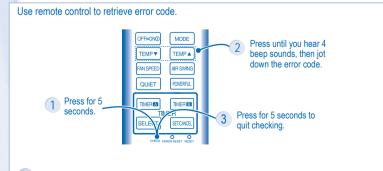
### The following symptoms do not indicate malfunction.

SYMPTOM	CAUSE
Mist emerges from indoor unit.	<ul> <li>Condensation effect due to cooling process.</li> </ul>
Water flowing sound during operation.	<ul> <li>Refrigerant flow inside the unit.</li> </ul>
The room has a peculiar odour.	<ul> <li>This may due to damp smell emitted by the wall, carpet, furniture or clothing.</li> </ul>
Indoor fan stops occasionally during automatic fan speed setting.	<ul> <li>This helps to remove the surrounding odours.</li> </ul>
Operation is delayed a few minutes after restart.	<ul> <li>The delay is a protection to the unit's compressor.</li> </ul>
Outdoor unit emits water/steam.	<ul> <li>Condensation or evaporation occurs on pipes.</li> </ul>
The unit operates automatically when power is resumed after a power failure.	<ul> <li>It is the Auto Restart function of the unit. Operation will be restarted automatically under the previous operation mode and air flow direction when power is resumed as the operation is not stopped by remote control.</li> </ul>
Indoor fan stops occasionally during heating operation.	<ul> <li>To avoid unintended cooling effect.</li> </ul>
POWER indicator blinks during HEAT mode.	<ul> <li>The unit is in defrost mode.</li> </ul>
POWER indicator blinks 3 seconds ON and 0.5 seconds OFF during operation.	<ul> <li>The unit is in Demand Response Mode.</li> </ul>
Cracking sound during operation.	<ul> <li>Changes of temperature cause the expansion/ contraction of the unit.</li> </ul>

### Check the following before calling for servicing.

SYMPTOM	CHECK	
Heating/Cooling operation is not working efficiently.	<ul> <li>Set the temperature correctly.</li> <li>Close all doors and windows.</li> <li>Clean or replace the filters.</li> <li>Clear any obstruction at the air inlet and air outlet vents</li> </ul>	5.
Noisy during operation.	<ul> <li>Check if the unit has been installed at an incline.</li> <li>Close the front panel properly.</li> </ul>	
Remote control does not work. (Display is dim or transmission signal is weak.)	<ul> <li>Insert the batteries correctly.</li> <li>Replace weak batteries.</li> </ul>	
The unit does not work.	<ul> <li>Check if the circuit breaker is tripped.</li> <li>Check if timers have been set.</li> </ul>	
The unit does not receive the signal from the remote control.	<ul> <li>Make sure the receiver not obstructed.</li> <li>Certain fluorescent lights may interfere with signal transmitter. Please consult authorized dealer.</li> </ul>	

### The unit stops and the timer indicator blinks.



4 Turn the unit off and reveal the error code to authorized dealer.

## INFORMATION

### Information for Users on Collection and Disposal of Old Equipment and used Batteries



[Information on Disposal in other Countries outside the European Union] These symbols are only valid in the European Union. If you wish to discard these items, please contact your local authorities or dealer and ask for the correct method of disposal.



Note for the battery symbol (bottom two symbol examples):

This symbol might be used in combination with a chemical symbol. In this case it complies with the requirement set by the Directive for the chemical involved.

## FOR SEASONAL INSPECTION AFTER EXTENDED NON-USE

- · Checking of remote control batteries.
- No obstruction at air inlet and air outlet vents.
- Use Auto OFF/ON button to select Cooling/Heating operation. After 15 minutes of operation, it is normal to have the following temperature difference between air inlet and air outlet vents: Cooling ≥ 8°C Heating: ≥ 14°C

### FOR EXTENDED NON-USE

- Activate Heat mode for 2~3 hours as an alternative to remove moisture left in the internal parts thoroughly to prevent mould growth.
- · Turn off the power supply.
- · Remove the remote control batteries.

### NON SERVICEABLE CRITERIAS

TURN OFF POWER SUPPLY then please consult authorized dealer under the following conditions:

- Abnormal noise during operation.
- · Water/foreign particles have entered the remote control.
- · Water leaks from Indoor unit.
- · Circuit breaker switches off frequently.
- · Power cord becomes unnaturally warm.
- Switches or buttons are not functioning properly.
- The timer indicator blinks and the unit can not be operated.

### **PRODUCT SPECIFICATION**

Indoor Unit

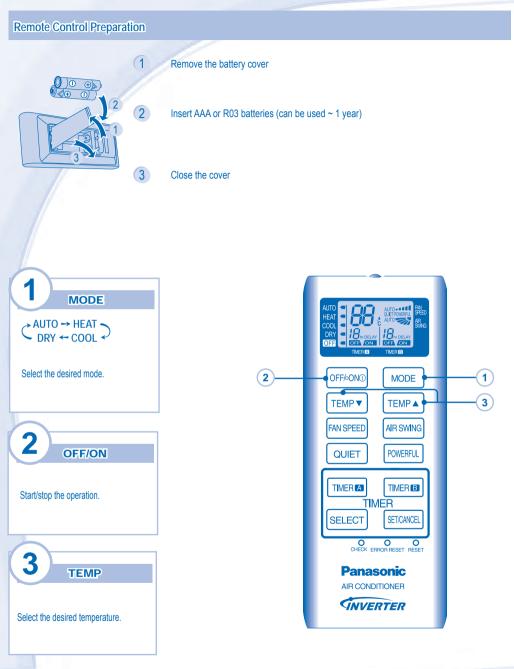
Outdoor Unit

Model				CS-RE9NKR		CS-RE12NKR	
			COOL	HEAT	COOL	HEAT	
		Single, 230V-240V, 50Hz		Single, 230V-240V, 50Hz			
∧ , Power/Current		[kW]		0.650-0.650	0.810-0.810	0.940-0.940	1.100-1.100
V		[A]		3.10-3.05	3.80-3.75	4.20-4.10	5.00-4.90
Refrigerant		[kg]		R410A 0.740		R410A 0.970	
Cooling Capacity		[kW]		2.50-2.50		3.50-3.50	
Heating Capacity	(	[kW]		3.30-3.30		4.25-4.25	
	JIS C 9612 [<70 dB(A)]	[dB(A)]		42	42	42	42
))) Noise Level	Conditions 1m Distance Max. cooling		•□	47	48	48	50
	Cound names lavel	[dB(A)]		58	58	58	58
	Sound power level		•□	63	64	64	66
Air Circulation		[m³/min.]		12.4	12.1	12.7	12.4
Product Weight		[kg]		8.0		8.0	
				25		27	
Dimensions (H $\times$ W $\times$ D)				290 × 848 × 213		290 × 848 × 213	
		[mm]	•□	540 × 780 × 289		540 × 780 × 289	

Standard piping length: 5m(Indoor Unit piping length is not included).
 Air filters are attached.

	3						-3			
Persian	مشخصلغنهحصول	مدل واحد داخلی واحد خارجی	توان/جريان	سرد کننده	ظرفيت سرمايش	ظرفيت گرمايش	ميزان نويز شرايط: ١ متر فاصله حداكثر سرمايش ميزان نويز	ڪردش هوا	وزن محصول	िंगुत
Norwegian	Produktets spesifikasjoner	Modell Innendørsenhet Utendørsenhet	Effekt/strøm	Kjølemiddel	Kjølekapasitet	Varmekapasitet	Støynivå Vilkår 1 m avstand Maks. kjøling Lydeffektnivå	Luftstrømning	Produktets vekt	Mål
Swedish	Produktens specifikationer	Modell Inomhusenhet Utomhusenhet	Effekt/ström	Köldmedium	Kylkapacitet	Uppvärmningskapacitet	Bullernivå Villkor 1 m avstånd Max. kylning Ljudeffektnivå	Luftflöde	Produktens vikt	Mâtt
Arabic	مواصفات النتج	<mark>طراز</mark> الوحدة الثانيية الوحدة الثاريمة	الضدرة/ التيار الكهربائي	المادة البردة	سعة التبريد	سعة التدفئة	مستو الضوضاء الطروف السالغة ام افدالأفص التبريد مسترى قدرة الصوت	دوران الهواء	وزن المنتح	الأبعاد
Turkish	Ürün Özellikleri	Modeli iç Ünite Dış Ünite	Gũç / Akim	Sogutucu	Sogutma Kapasitesi	Isitma Kapasitesi	Ses seviyesi Koşullar 1m Uzaklık Maks. soğutma Ses seviyesi	Hava Devri	Ūrūn agirligi	Ebatlar
Bulgarian	Спецификация на продукта.	Модел Вътрешно устройство Външно устройство	Електрическо захранване	Охлаждане	Охлаждащ калацитет	Загряващ капацитет	Ниво на шума Условия 1 м разстоние 1 махимале олаждае Ниво на звука	Въздушна циркулация	Тегло на продукта	Размери
Spanish	Especificación de productos	Modelo Equipo interior Equipo exterior	Corriente	Refrigerante	Potencia frigorífica	Potencia calefacción	Nivel sonoro Condiciones 1 m de distancia Refrigeración máx. Nivel de potencia de sonido	Circulacion de aire	Peso del producto	Medidas
Portuguese	Especificações do produto	Modelo Elemento interior Elemento exterior	Potência	Refrigerante	Capacidade do refrescamento	Capacidade do aquecimento	Nível do baruľho Condições Distância de 1m Arrêfecimento máx. Nível de alimentação sonora	Circulação do ar	Peso do producto	Dimensões
Nederland	productkenmerken	Model Binneninrichting Buiteninrichting	Stroom	Koelmiddel	Cooling Capacity	Verwarming Capacity	Lawaaipeiler Voorwaarden 1m afstand Max. Koeling Geluldsniveau	Luchtcirculatie	Produktgewicht	Afmetingen
Italian	prescrizione del prodotto	Modello Impianto interno Impianto esterno	Corrente	Refrigerante	Refrigerazione	Riscaldamento	Livello di rumore Condizioni Distanza di 1 m Raffreddamento max, Livello rumore	Circolazione aria	Peso prodotto	Misure
Greek	Οροδιαγραφές προϊόντος	Μοντέλο Εσωτερικη συσκευή Εξωτερικη συσκευή	Παροχή ρεύματος	ψυκτικό μέσο	Ικανότητα ψύξης	Ικανότητα θέρμανοης	Επίπεδο θορυβου Συνθήκες Απόσταση 1 μέτρου Μέγ, ψύξη Στάθμη ιοχύος Βορύβου	Κυκλοφορία αέρα	Βάρος του προϊοώτος	Διάσταση
Français	Caraothristiques du produit	Modèle Unité intérieure Unité extérieure	Alimentation	Réfrigérant	Capacité réfrigérante	Capacité chauffage	Niveau de bruit Conditions Distance 1 m Refroidissement max. Meeu de puisanos sonos	Ventilation	Poids du produit	Dimensions
Deutsch	Produktspezifikation	Modell Innengerät Aussengerät	Stromversorgung	Kühlmittel	Kühlleistung	Heizleistung	Lårmpegel Bedingungen 1m Abstand Max Kühlung Schallteistungspegel	Luftzirkulation	Produktgewicht	Abmessungen
Translations	Product Specification	Model Indoor Unit		Refrigerant	我我 Cooling Capacity	Heating Capacity	N))) Noise Level Conditions Im Distance Max. cooling Sound power level	Air Circulation	Product weight	Dimensions

## QUICK GUIDE



# Panasonic Corporation Website: http://panasonic.net/

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